REQUESTS FOR STUDENT ACADEMIC RECORDS & OTHER DOCUMENTS

Schedule of Availability of Service:

Monday - Friday, 8:00 a.m. - 5:00 p.m.

Saturday – 8:00 a.m.-5:00 p.m. (By Schedule only - to serve the Masteral & Doctoral students)

Who May Avail of the Service:

Students (High School, College, Masteral & Doctoral, PCCT Students), Parents, Deans & Program Chairpersons, Alumni, Government & Private Agencies Representatives

What are the Requirements:

- 1. If the request is to be filed by a duly authorized person, Personal Letter Request (State course, major, year & State/specify purpose) and, Authorization Letter, and clear copies of valid IDs of the student and the authorized person.
- 2. If the request is to be claimed by a duly authorized person, Authorization Letter with clear copies of valid IDs of the student and the authorized person & Claim Stub.
- 3. Duly filled up and Approved Student Clearance (for Drop-outs, to Transfer school, to Shift Course & Graduating Students/Graduates).
- 4. Request of Payment Slip and Official Receipt attached.
- 5. Enrolment requirements not submitted or complied.
- 6. Claim Stub. And, other Requirements as required for every specific office transactions.

Duration: 1 hour

HOW TO AVAIL OF THE SERVICE:

Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumstances)	Person in Charge	Fees	Form
1	 Secure priority number and log in the Transaction Log Book. Fill Up Student Clearance/Application for Graduation (AFG), Request of Payment Slip. Submit enrolment requirements not complied during enrolment the period. Wait for the request to be processed. 	Verifies/Checks the student's individual record in the Requirements & Transaction Monitoring System (RTMS). Encodes the transaction in the RTMS & prints Request of Payment Slip. Issues list of requirements, Student Clearance/Application for Graduation (AFG). If enrolment requirements are complete, signs the Student Clearance/AFG.	5-7 minutes	JO In charge Registrar/Staff	None	Student Clearance/ Request of Payment Slip; Requi- rements
2	 Secure the Signatures of the Student Clearance/AFG. Make Payment at the Cashier as indicated in the Request of Payment Slip. 	Checks Student List. Signs the Student Clearance/AFG. Accepts Payments. Issues Official Receipt. Signs the Student Clearance/AFG.	25-40 minutes 1-3 minutes	Office Head/Staff	Indicated Fees	Student Clearance, Request of Payment Slip; Official Receipt
3	 Submit Accomplished Clearance/AFG. For Currently Enrolled Students, Submit Request of Payment Slip and Official Receipt . 	Accepts & Files Accomplished Student Clearance, Request of Payment Slip with Official Receipt. Accepts & Files Clearance, Request of Payment Slip with Official Receipt.	1 minute	JO In charge	None	Student Clearance/ Request of Payment Stub,Offic'l Receipt

	Secure Claim Stub with the Schedule of Release.	Issues Claim Stub.	30 sec-1 minute.	JO In charge	None	Claim Stub;			
4	Diploma (Original Copy)	 Issues upon request/payment of Certification of Grades/Rating, 				COR, COE,			
	Diploma (Subsequent Copies)	2 nd copies Enrolment Form, Temp ID, Exam Permits, Enrollment				Temp ID,			
		& Student List, Summary of Enrollment if generated through the				Permits,			
		Enrollment Information System (EIS).				Lists, Sum.			
		 Three (3) Days for Certification, Authentication & Verification 							
		(CAV) only.				CAV			
		 One (1) to Two (2) Weeks during non Enrollment, Evaluation of 				OTR, HD,			
		Grades & Graduation periods.				Certifica-			
		 Three (3) to Four (4) Weeks during/and/or after the Enrollment, 				tions			
		Evaluation of Grades & Graduation periods.							
				Registrar/Staff					
		Issued upon graduation ceremonies.	1 minute	Registrar/Staff	Grad	Diploma			
		One (1) month upon request.	30 sec-1 minute		Fee	Claim Stub,			
					200.00	Diploma			
END OF TRANSACTION									